

March 1, 2019

## NOTICE TO LOSS OF USE WEB APPLICATION USERS

## Re: Upgrade to Loss of Use Web Application Delayed

We are currently experiencing an issue with our systems, impacting our ability to complete upgrades to the MPI Loss of Use Web Application.

At this time the current Loss of Use Web Application is not impacted.

The upgrade will **not be delivered on March 3, 2019** as previously communicated. Support teams are working on a solution. We will inform you when a new implementation date is set.

We apologize for the inconvenience.

If you have any questions or concerns, please contact the Claims Processing Unit at 204-985-7500 or CPUnit@mpi.mb.ca.